




Disaster Response & Relief

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Post- Disaster Activities

1. Response
 2. Relief-Food, Water, Shelter, Health, Sanitation,
 3. Reconstruction Program: to replace destroyed physical assets
 4. Economic Recovery Program : to kick start affected economic activities and personal income
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Lessons Learnt from past disasters

- Duplication of efforts
 - Inappropriate assistance
 - Inefficient use of resources
 - Bottlenecks and Impediments
 - Slow reaction to changing conditions
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Lessons Learnt from past disasters

- Overwhelming Needs
 - Competing Priorities
 - Destroyed or damaged communication/transportation
 - A rapid influx of relief providers
 - Highly stressed local Government & Non-Government institutions
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Lessons Learnt from past disasters


- A status of chaos
 - Frustration of relief providers, officials and survivors
 - Rumors
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Complexities of response

- Sudden
- Overwhelming
- Deaths, injuries, sufferings
- Situation changing every moment
- Too many players with varying demands
- Too little resources in command to start with
- Too much of relief materials subsequently creating problems of storage, sorting, distribution



Challenges of response management

- Infinitely more complex than other branches of management
 - Demands higher leadership qualities
 - Quick decision making
 - Mobilization of all available resources
 - Coordination with a large number of players
 - Working under extremely stressful condition for days together without rest and respite
 - Facing adverse criticism from media and other quarters
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Command, Control and Coordination



Communication



Law and order




Managing VIP visits



Information & Media Management



Rumour Management



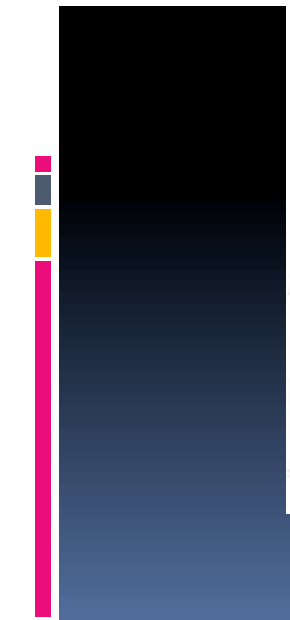
Emergency Relief Management

Emergency Relief Management

- Response
 - Search and Rescue
 - Evacuation
 - Medical Aid

- Shelter ↔ Food & Nutrition
- Clothing ↔ Ex-Gratia
- Water ↔ Sanitation
- Health ↔ Mental Health
- Social Protection ↔ Security and other issues

- Recovery
 - Damage Assessment
 - Planning
 - Resource mobilization
 - Reconstruction



Rights-based approach

Before:

People have “needs”

We help because we are “charitable”

Charity is an “option”

Give what you can

Today

People have rights

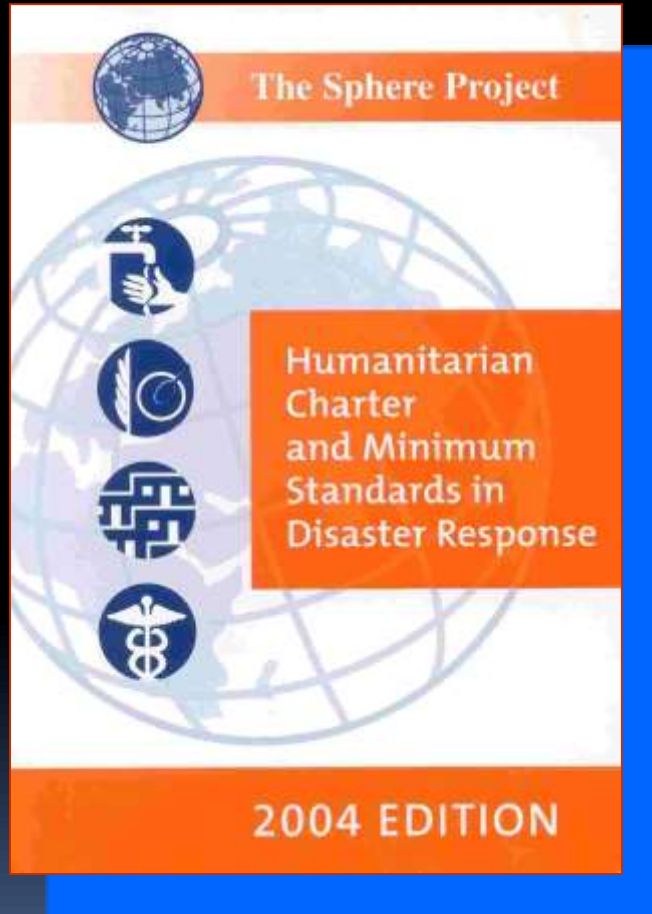
We help because we have a legal obligation

Legal obligations are not

Give according to standards which are based on rights/HRL/IHL instruments

Sphere: Minimum Standards

...offer technical “guidance” for assessment and



Water / San



**Food Security, Nutrition,
and Food Aid**



Shelter / sites



Health service


And... several “Common Standards” applicable to all sectors

Humanitarian Imperatives

- The humanitarian imperative comes first
- Aid priorities are calculated on the basis of need alone
- Aid is not used for political or religious gain
- Aid is not an instrument of foreign government policy




Humanitarian Imperatives

- Response respects culture and custom
 - Response builds local capacity
 - Response involves beneficiaries (participation)
 - Needs are met and vulnerability reduced
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Humanitarian Imperatives

- Humanitarians are accountable to receivers and givers
 - Humanitarians portray disaster victims as dignified human beings
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- Persons affected by natural disasters should enjoy the same rights and freedoms under human rights law as others in their country and not be discriminated against.





- When the natural disaster has occurred, persons affected by it should be treated with dignity.

- Appropriate measures should be taken as early and as quickly as possible to protect affected populations, in particular women and boy and girl children.



- Persons affected by disasters should, to the maximum extent possible, be provided with the means to recover as quickly as possible and become self-sustainable or with fast rehabilitation assistance for return.



A large, smooth, rounded boulder, likely a river stone, is the central focus of the image. It is positioned on a rocky shore next to a body of water. A person is visible in the lower-left corner, pushing the boulder. The text "DO NOT HANDLE ALONE" is overlaid in yellow on the boulder. The background shows a hazy landscape with trees and a body of water.

**DO NOT
HANDLE
ALONE**

Ian Davis



THANK YOU